



Zoom Basics - Part Two Frequently Asked Questions

Virtual Backgrounds

[How to change your virtual background and apply filters](#) [Video]

[Adding video filters](#) [Instructions]

- Scroll down to “Apply video filters” section for instructions on how to add a video filter

[Reasons why virtual background may not work](#) [Instructions]

- Update Zoom application
- Make sure virtual backgrounds is enabled
- Make sure you meet the hardware requirements

Zoom Pricing for Paid Accounts

[Zoom pricing](#)

BASIC	PRO	BUSINESS	ENTERPRISE
Personal meetings	Great for small teams	Small businesses	Large Enterprise-Ready
Free	\$149.90 /year/license	\$199.90 /year/license	\$240 /year/license
Sign Up	Buy Now	Buy Now	Contact Sales
<ul style="list-style-type: none"> • Host up to 100 participants • Unlimited group meetings for up to 40 minutes • Unlimited one-to-one meetings with a 30 hour time limit per meeting. • Private & Group Chat 	<p>All the benefits of Free, plus:</p> <ul style="list-style-type: none"> • Host up to 100 participants • Increase participants up to 1,000 with Large Meetings add-on • Group meetings for up to 30 hours • Social media streaming • 1 GB cloud recording (per license) 	<p>All the benefits of Pro, plus:</p> <ul style="list-style-type: none"> • Host up to 300 participants • Increase participants up to 1,000 with Large Meetings add-on • Single sign-on • Recording transcripts • Managed domains • Company branding • Up to 99 licenses 	<p>All the benefits of Business, plus:</p> <ul style="list-style-type: none"> • Host up to 500 Participants • Unlimited cloud storage • Recording transcripts
<small>*Free, forever. No credit card required.</small>	<small>*Purchase up to 9 licenses per account</small>	<small>*Starting at 10 licenses for \$1,999/year</small>	<small>*Starting at 50 licenses for \$12,000/year</small>

Sharing Local Recordings

[How to share a local recording](#) [Instructions]

- Download your local recording
- Upload to cloud storage or video streaming service

How to manage screen sharing and viewing Zoom window

- [Side-by-side mode](#) [Instructions]
 - Set up side-by-side mode to see what you are sharing and your participants/yourself
- [Helpful tips on managing screens while presenting](#) [Instructions]

How to Stop Share / Troubleshooting Stop Share

- [Screen Sharing Settings / Features / Troubleshooting](#) [Instructions]

How to Stop Sharing Audio

- [Stop sharing audio](#) [Instructions]

Screen sharing with computer sound while connected to meeting audio via phone

- This applies to users who join the meeting via both phone and computer to receive audio via the phone and video/screen sharing via computer and enter their **Meeting ID** and **Participant ID** to bind devices together.
- If this user checks **Share Computer Sound** on their computer, this will trigger the audio to channel through both their phone device as well their computer audio.
- To stop sending audio, simply click **Stop Share** at the top of your meeting screen or mute the speaker of your phone or the speaker of your PC or Mac.

Mobile Devices

- [Share Screen for iPhone/Android](#)
- [Joining Zoom Meeting by phone](#)
- Android - [sharing video with sound from your mobile](#) [Video]
- [Zoom on your iPhone, iPad or other Mobile Tutorial](#) [Video]
- [Recording on iPhone/Android](#)